



Conditions of Limited Warranty

Subject to the terms below, your Vectair Systems product is automatically covered by a standard limited warranty for the period specified in the table, valid from the date of purchase **only from an authorized distributor**.

- **Repair/Replacement:** Defects due to faulty materials or workmanship will be repaired/replaced free of charge during the warranty period.
- **Unauthorized Repairs:** Warranty voids if repairs are attempted by unauthorized personnel without prior consent.
- **Proof of Purchase:** Original invoice or bill of sale required for claims.
- **Design Changes:** Vectair Systems reserves the right to modify designs without retroactively updating prior products.
- **Regional Validity:** Warranty applies only in the country of purchase.
- **Governing Law:** Follows local law where applicable; otherwise governed by English law.

Exclusions of Warranty

This warranty **does not cover**:

- Faults arising from negligence, willful abuse, improper use, shock, electrostatic discharge, heat, or humidity beyond product specifications (including failure to comply with installation/user instructions).
- Brushes on motors.
- Site visits or third-party labor.
- Incorrect installation, maintenance, or modification.
- Malfunctions caused by other equipment.
- Use of dispensers with non-approved refills.
- Product(s) returned with removed, damaged, or tampered labels or any alterations (e.g., removal of components or electrical covers).
- Consequential damages, incidental damages, or costs related to removal/installation.
- Losses due to unforeseeable events (e.g., floods, lightning, frost, acts of God, shipping accidents, acts of war, voltage issues, unauthorized refills) or fair wear and tear.
- Indirect losses (e.g., event cancellations, replacement equipment rentals, third-party costs, loss of profit).



Warranty Periods by Product

Product Name	Years Covered	Region
Airoma Dispenser*/**	3	All
Airsan*	2	USA
Babyminder Highchair*	1	EMEA
Babyminder Horizontal*	3	EMEA
Babyminder Seat*	3	EMEA
Babyminder Vertical*	3	EMEA
Femcare (Manual & Touch Free)*	1	All
Liquid or Foam Pumps	1	All
Micro Airoma Dispenser */**	3	All
Prozone**	1	EMEA
Quadrasan Dispenser*/**	3	All
Safeseat Dispenser*	2	All
Sanitex Dispenser (Manual & Touch Free)*	2	All
SensaDri Hand Dryer***	7	EMEA
Sensaflush Solenoid Valve	2	EMEA
Sensamist Scent Diffuser*	1	All
V-Air Flow Dispenser*	2	All
V-Air SOLID Dispenser*	2	All
V-Air SOLID Plus Dispenser*	2	All
Vibe and Vibe Pro ****	2.5	All

Footnotes:

- *Warranty starts 6 months from production unless stated.
- **Includes all variances/OEM products.
- ***Customer responsible for removal/return/re-installation (USA); parts-only coverage (EMEA).
- ****Warranty starts from production date.